

Dear FCC Commissioners & Staff:

Dear Sir or Madam:

The purpose of this letter is to register my complaint against the larger phone companies which prevent smaller ISP's such as myself from being able to compete in the broadband DSL business. Even though I provide outstanding customer service for the dial-up base that I have, I lose customers each month because some want faster access with DSL-- a service that I'm not able to offer.

My main complaint is pricing. What the phone company charges me makes it impossible to compete in broadband and make a profit. With that in mind, my request is for you to make sure that independent ISP's such as myself are allowed to compete in this arena. When independent ISP's are allowed to compete, the public will be the real winner.

Sincerely,

Joe Rogers
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Fitzgerald, GA 31750